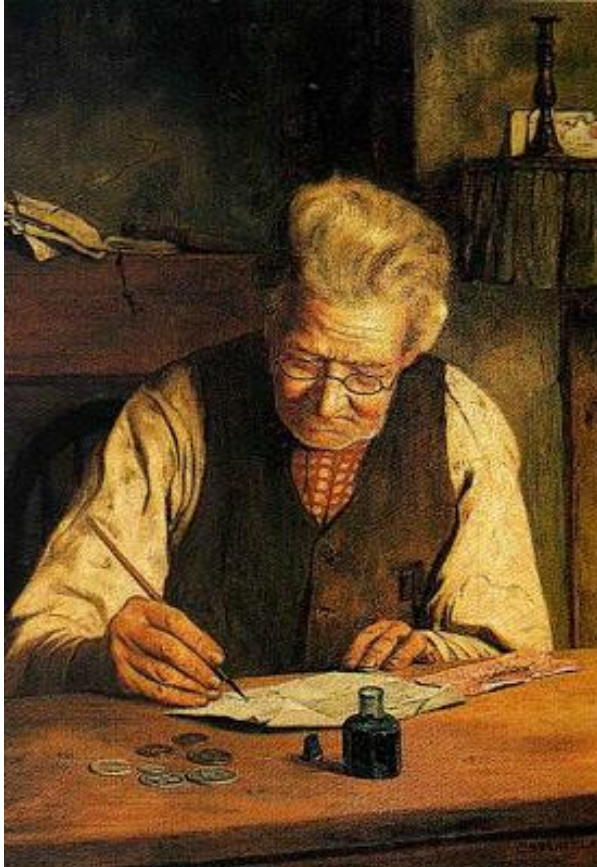


Introduction

Do you log your incidents using regular DOB (daily occurrences book) registers? Or use any other paper based, spreadsheet driven system? Would you benefit from centralised storage, quick search functionality, trend analysis and statistic reports?



The below is taken from a Security Manual to guide them through completing an incident report, the “W” question they don’t ask is “When do they have the time to complete the report”?

Remember – all the ‘w’s’ – it may help:

- When did it happen? (TIME, DATE, DAY)
- When was, your attention brought to the incident?
- Who informed you of the incident?
- When did, a Supervisor ARRIVE/LEAVE?
- Which premises were involved?
- What was the NAME & NUMBER of the lead officer?
- What was broken into? WINDOW/DOOR
- When did the Police/Fire/Ambulance ARRIVE/LEAVE?
- Where were you at the time of the incident?
- Was anybody injured during the incident?
- What was BROKEN, DAMAGED or STOLEN

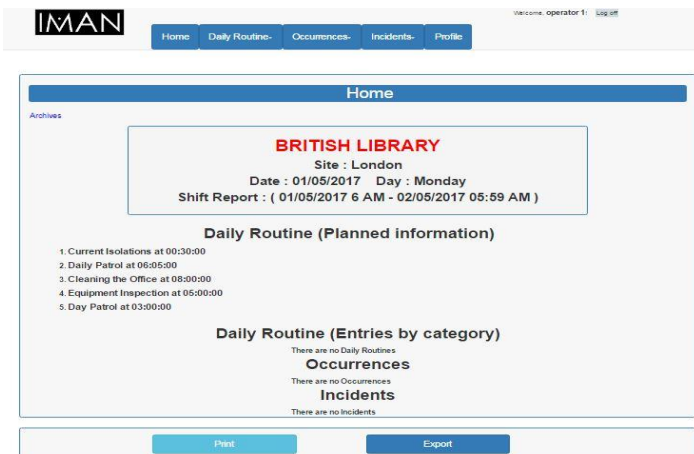
When was, the client informed?

Remember: More information is better than less but don’t waffle!

i-Man, is a specialist product which is easy to implement and helps an organisations to manage the shift operations, daily routines, occurrences and resolve Incidents efficiently. i-MAN also has a simple and centralised Incident logging mechanism that captures various incidents on daily basis along with the investigation procedures. Using this system, all the stakeholders and decision makers can collaborate much more efficiently and effectively during an incident or for an ongoing investigation.

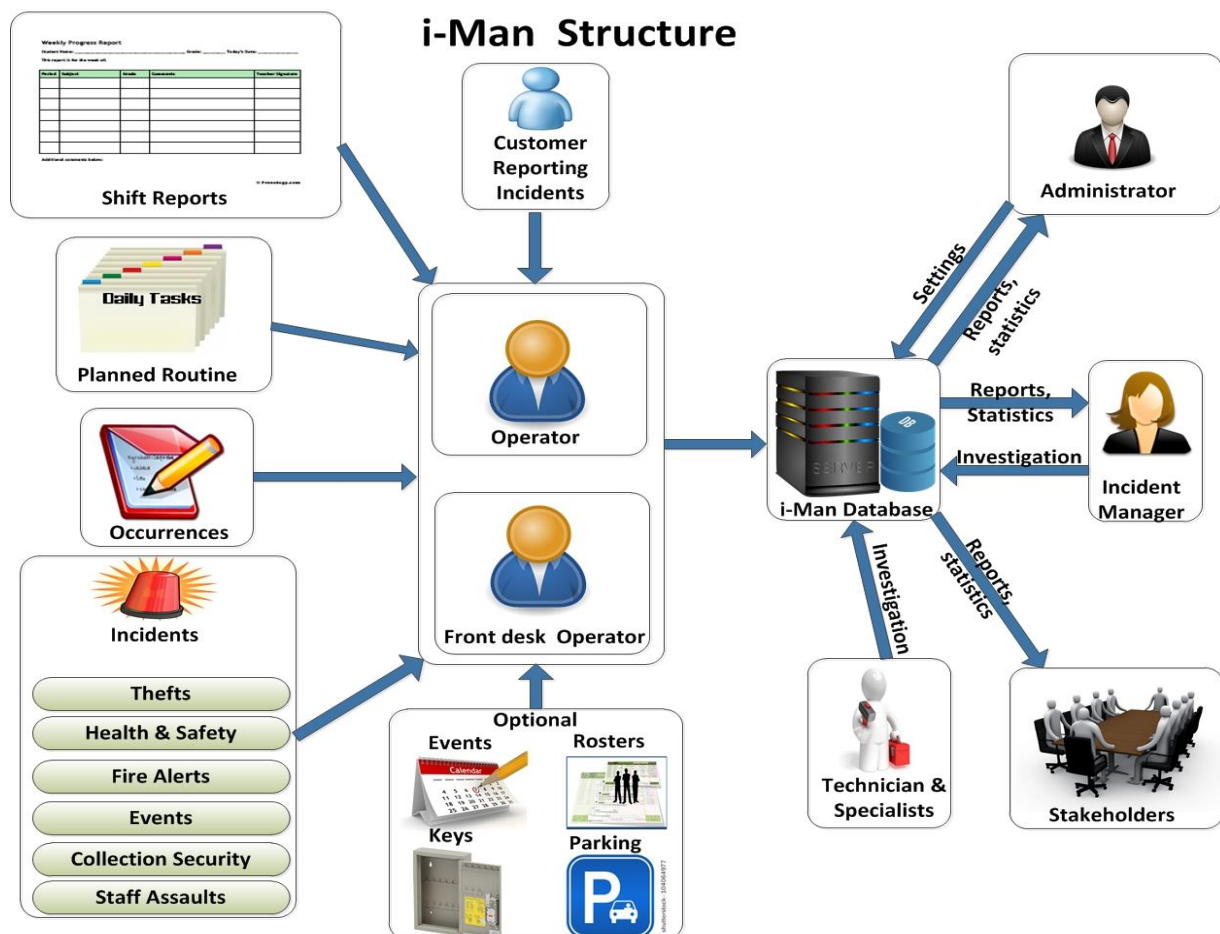
So, what does i-Man do?

- No Waffle
- Shifts Closure through automated shift reports, ability to export, print, archive shift reports.
- Scheduled routines for the shifts and provision to highlight completed routine activities with and ability to categories events.
- Occurrences logging and escalation to Incident creation which are worth investigating.
- Logging incidents (Description, Location, Notes, Category, Severity)
- Centralized and localised tracking of incidents
- On-the-fly export of incident Data including attachments for filing and audit purposes



- Colour coded severity levels for enhanced lookup
- Compliant with Data Protection Act
- Role based access to functionalities
- Drilled down search tool including keyword search
- Facility to attach Image/Video/Document to an incident
- Categorization & Prioritization of incidents
- Incident Statistics – Reports & Dashboards
- Flexible sorting of incident data
- Tablet, Mobile enabled interface
- Events monitoring.
- Security Rosters.
- Register for issuing of Keys.
- Car parking registers.

Architecture



Benefits

- Standardisation of the shift reports, occurrences and incident logs
- Process automation (incident Response)
- cost effective
- Performance improvement (saves £££)
- Hosting options such as cloud or local server.
- Also web hosting option (No server maintenance, cost of updates or patches for clients, easy maintenance - saves £££)
- Mobile technology driven (low cost end devices)
- Capable of providing reports and trend analysis (performance management)

Contact Us

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